

Executive report

COMMUNICATION OF PROGRESS

January 2021 – January 2022

January 20, 2022

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Curaçao, January 20th, 2022

H. E. Antonio Guterres

Secretary-General of the United Nations
New York, NY 10017
USA

Respected Secretary-General:

In my condition as Managing Director of the Curaçao Industrial and International Trade Development Company N.V., and as adhered, through this communication, I ratify our thoughtfully decided support to the Global Compact of the United Nations.

Our compromise dwells not only in the implementation of the ten principles of the Global Compact, but also transcends the broadcasting of them, motivating thus the companies and the clients in our Free Zones and Industrial Park to entail themselves in this important task.

Attached to this message you will find our second communication on progress – COP – in which we mention the developed activities in the period from January 2021 to January 2022.

Be this an opportunity to reaffirm to the Secretary-General our highest and most sincere feelings of admiration and respect.

Sincerely yours,

Jacqueline Jansen
Managing Director

An introduction to CURINDE and its involvement with the UNGC

Vision

By the year 2030, Curinde will be an international and highly renowned facilitator in the production and commercialization of high-value goods, providing excellent commercial services through gentle and highly skilled professionals.

Mission

Engage, help and stimulate the commercial and productive companies for the fulfillment of their goals and, consequently, contribute to the sustainable social and economic growth of Curaçao.

Our Team

Our team is formed by highly trained specialists that give quick and precise advice about the operations and procedures of the Free Economic Zone in terms of compliance with its activities. Our services reach out as far as to the reference towards legal, customs and financial advisors, as well as to engineers, specialists, and technicians.

Brief description of Curinde

Curaçao Industrial & International Trade Development Company N.V., Curinde, is a semi-governmental company with 85% of its shares belonging to the State of Curaçao and its other 15% to the APC (General Retirement Fund of Curaçao). Curinde is the managing company and operator of three business parks in Curaçao: The Harbor Free (Economic) Zone, the Airport Free (Economic) Zone, and the Industrial Park. We advise and guide investors interested in establishing a company within one of the mentioned parks.

For those companies interested in beginning or expanding their export activities in Curaçao, because of its strategic location it offers interesting possibilities through its Free (Economic) Zones while Curinde also provides support to the companies established. Free (Economic) Zones in Curaçao are fenced areas with customs presence and where the merchandise can be stored, displayed, processed or where they can provide services without the payment of taxes or export fees to the government. Furthermore, profits derived from a foreign activity, are in principle excluded from the taxable base for profit tax purposes in Curaçao while a revenue tax of 3% will apply to certain activities carried out by companies operating within the Free (Economic) Zones.

The Team of Curinde consists of dynamic professionals with deep experience in their field. The Investment Promotion & Acquisition department is in charge of attracting and assisting new clients. Once the clients are established, aftercare is provided by the client management department. The finance, IT department and secretaries provide the necessary support for the daily operation of the company.



Additional information about Free (Economic) Zones in Curaçao can be accessed through our website: www.curinde.com

Brief description of Cursecure

Cursecure, now equipped with the Private Security Management System of ISO 18788, provides a professional security level with qualified personnel exclusively for the Free Zones sector and Industrial park managed by Curinde N.V.

Cursecure's Vision

Cursecure's vision is to raise the level of security of the Free Zones and Industrial Park with the intention of to contribute to the parks managed by Curinde here in Curaçao being recognized internationally as safe areas to do business.

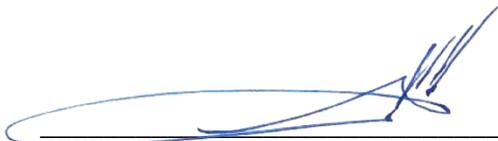
Cursecure's Mission

1. Have reliable and competent personnel through training regarding the risks of process safety, work accidents, preservation of the environment and respect for human rights.
2. Anticipate, identify and document quickly and effectively any situation derived from a security incident

Some highlights about Cursecure:

- Cursecure oversees all security-related matters in Curinde's business parks and the head office.
- It provides 24/7 security services.
- The CEO of Cursecure is a former police officer with broad experience in security issues. With his team, he secures the premises.
- Security and safety are vital aspects considered in the decision-making process when selecting business locations. Business owners want to establish their companies in a safe and secure environment where they can concentrate on doing the job at hand. Security and safety are vital aspects considered in the decision-making process when selecting business locations — and Curinde has this one covered.

To summarize, Cursecure is committed to ensure a safe and secure working environment whilst upholding Human Rights, the beliefs and values supported by the United Nations and the laws regulating our country.



Edwin Oleana
CEO Cursecure

Some additional Information:



- Curinde has the support of Cursecure and Investigations. Cursecure is the only ISO 18788 certified security company of the entire Caribbean Region.
- Certification in accordance with the Montreux Treaty.

Our Methods:



Our Organization:

Organization

Showcase: CURSECURE



Exclusiveness
This security company works specifically and exclusively for Curinde in the Free Zones. We don't provide service to anyone else



The Team
Approx. 25 security officers, between 20 and 35 years old, top physical condition



Self-Defense Training
Martial Arts



Combat Simulation
Coordination and Practical Shooting

- Cursecure & Investigations is a dynamic company that stands for top-class security for people in the first place, also for security in the broadest sense of the word for office buildings, homes, industrial buildings and sites. The team of Cursecure consists of 25 persons, qualified in this field and well trained mentally as physically. On a regular basis the team undergoes physical and weapons training, as well as theoretical trainings. The average age of the personnel is 30 years old.

CFI Award

In April 2021, Capital Finance International, CFI.co, informed Curinde that it has been nominated together with two other entities, to receive an Award as the “Best Free Economic Zone Manager”. CFI.co is a London based business publication.



Curinde came to CFI.co’s attention through their nomination process. There are three main sources through which they receive nominations: 1) subscribers and readers of CFI.co, 2) online visitors and 3) staff from organizations that contribute to the publication, such as the World Bank and European Union bodies. Furthermore, as part of the process, CFI.co has conducted an interview with the Managing Director of Curinde, Mrs. Jansen.

In May, Curinde received the fantastic news from CFI.co that Curinde has won the nomination and has received the award as “Best Free Economic Zone Manager Dutch Caribbean 2021”. This is a recognition of Curinde’s striving to make the Curaçao Free Economic Zones a safe and secure environment for doing business. All this could not have been achieved without the efforts of Curinde’s Team.



Safety

P&P Safety Group is responsible for keeping Curinde's business parks safe.

The following highlights the safety aspects for the period of January until August 2021.

- Maintenance and inspections conducted of firefighting equipment (fire extinguishers, fire hoses and the fire pump).
- Reinforcement of safety patrol and detection/ report of unsafe conditions within the parks.
- Safety inspection conducted in all units managed by Curinde.
- Pre-rental and post-rental inspections are now a standard and sustain early detection of unsafe conditions and the reporting thereof.
- Issuing, control and monitoring of Hot-works Permits are being applied.
- Safety Trainings have been held on the safe operation of fire extinguishers and fire hoses.
- Routine checks are conducted for presence of flammable substances and gases in the parks managed by Curinde.
- General safety risk assessments are continuously conducted (working at heights, hurricane season, lifting maneuvers, etc.).
- Safety procedures for contractors are being applied.
- Serving as Curinde's safety advisor is ongoing.



Human Rights Measures

1. Cursecure's approach with respect to Human Rights with regards to ISO 18788

Cursecure constantly trains and equips its team members with the necessary knowledge and experiences necessary to protect and safeguard the human rights. As an ISO 18788 certified organization, Cursecure recognizes the following:

1. The importance of the demand for human rights and the use of force in the framework of VSP services.
2. The role of ICOCA in the world, support for Private Security and Surveillance companies.
3. Experiences of companies in their certification of the ISO 18788: 2015 Standard.
4. The role of those who contract security services and their responsibility with Human Rights and the Use of force.
5. So far, Cursecure is the only company in the Caribbean region (since 2019) that is currently ISO 18788 certified.



2. COVID-19 Vaccination Program of Curaçao 2021

During February 2021, on behalf of the Minister of General Affairs and the Minister of Health, Environment and Nature, Curinde was approached by Mr. Lesley Fer, the Disaster and Crisis Coordinator of Curaçao, who is also the Director of Risk Management & Disaster Policy, with the urgent request to have Curinde collaborate by lending one of its colleagues in the field of logistics and operational activities. Even though it was a difficult decision to make due to Curinde's own circumstances and project deadlines that needed to be met, in the end Curinde gladly obliged by sending Mr. Daniel Oleana who served from February 2021 until July 31, 2021, as the Operational Manager who, as part of the Vaccination Management Team, had the final responsibility for all things logistics both operational and execution. As the Operational Manager, Mr. D. Oleana eventually oversaw 6 vaccination locations (Poli – Sehos, Anna Pav. – Sehos, Sambil, WTC, SDK, Marine Kazerne) which accounted for a total of approx. 300 personnel (+- 50 per location excluding the locations in the neighborhoods "barrios").

Mr. D. Oleana as the Operational Manager was responsible for:

Pre-Vaccination (preparation) Process:

- Operational Plan of the COVID-19 Vaccination Program of Curaçao
- Quality Manual of the COVID-19 Vaccination Program and Facility
- "Draaiboek Nationaal vaccinatieplan voor COVID-19 vaccin op Curaçao"
- All documentation and procedures were submitted to be approved by the Dutch body overseeing the program "Rijksinstituut voor Volksgezondheid en Milieu" (RIVM).
Note: without approval, the program would not have been able to commence in Curaçao.

Assisted in preparing:

- Evacuation Plans for all vaccination locations
- Provide tours of the locations for approval of the Vaccination Project Team
- Collaborate with the relevant authorities (Police Department, Fire Department, Crisis Team)
- Simulation Program
- The scouting and setup (from the ground up) of multiple vaccination locations on the island and ensuring that they are equipped well enough and in compliance with the strict rules and regulations in order to run as safe and secure vaccination sites
- Apply/execute Crowd Control Methods at all vaccination locations
- Escalation and de-escalation of the COVID-19 Vaccination Program



During Vaccination Process:

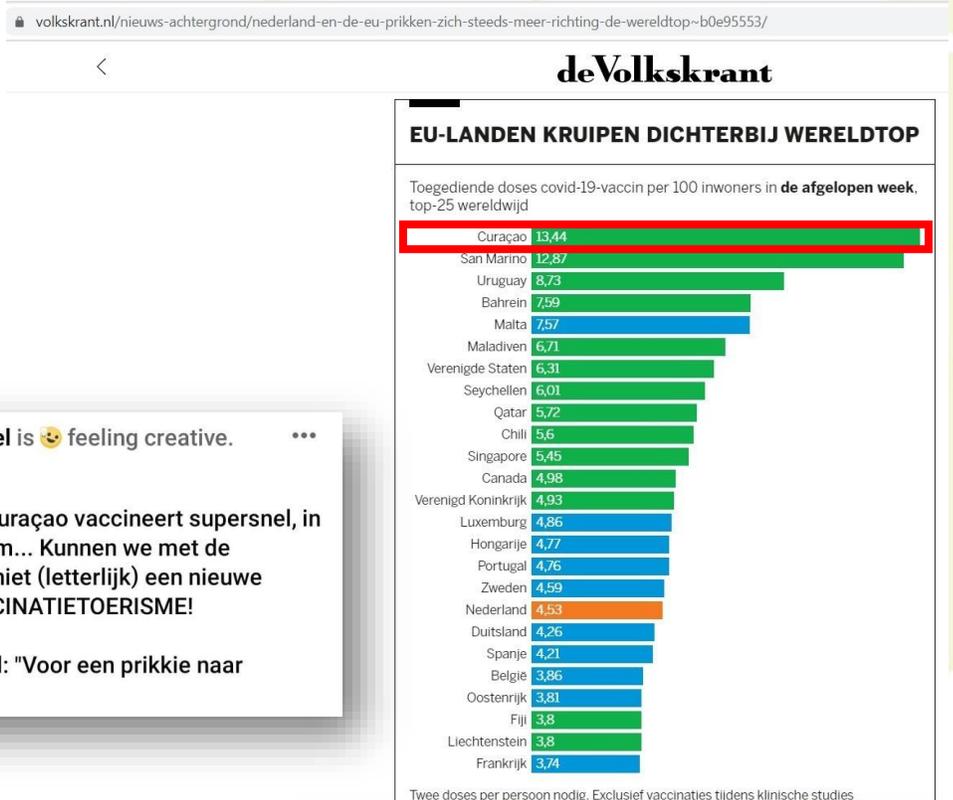
- As the Operational Manager, Mr. D. Oleana was responsible for the smooth running of logistics and related processes such as inventory management, administration, and safety. He took care of the personnel on location and ensured that everyone is aware of the role that everyone had. The Operational Manager walks through the vaccination sites to monitor the correct execution of the processes and records the necessary data regarding vaccines on a daily basis (and once a week regarding medical materials).
- Responsible for the pre-inspection (layout of the location) of the location: setup and materials. Ensures that the vaccination lines are set up on time;
- Notify ambulance service of planned vaccination sessions;
- Together with the project group, was responsible for the layout of the location (in consultation with the doctor for medical components);
- Was responsible for transportation and receiving vaccines at the site;
- Was responsible for vaccine stock management and vaccine distribution to the vaccination site;
- The Operational Manager served as the person of contact for the logistics coordination point of the project group;



Presentation given to former Prime Minister, Former Minister of Health and Crisis Manager.

During Vaccination Process (continued):

- Was responsible (along with the Supervising Pharmacist) for the weekly transmission of the maximum number of vaccines that can be placed per day;
- Kept record of the required data on a daily basis;
- Was responsible for stock management of other resources (needles, syringes, PPE, bandages, cotton, etc.);
- Assisted in ordering sufficient surgical mouth/nose masks type IIR and non-medical mouth/nose masks from the supplier(s);
- Received and instructed new personnel;
- Assisted the Ministry of Health, Environment & Nature Human Resource Department in making the personnel planning;
- Prepared periodic reports during the course of the vaccination day which included:
 - planning and consumption of the available stock of vaccines,
 - actual number of vaccinations administered and vaccine loss on that day,
 - number of vaccination appointments for the next five days at the vaccination site.
- Maintained contact with Project Group (Chairperson), Supervising Pharmacist, Vaccination Coordinators, Doctors, Officer in charge of security, site managers, location owners and other relevant authorities.
- Attend regular meetings with the Strategic Team of Curaçao.
- Press Conferences: contributed by providing information and instructions to the wider public during a press conference upon request in the midst of the COVID-19 Pandemic.



 **Maarten Schakel** is 😊 feeling creative. 34m • 🌐

BOEVENGEDACHTE: Curaçao vaccineert supersnel, in NL gaat het supersloom... Kunnen we met de overgebleven prikken niet (letterlijk) een nieuwe markt aanboren? VACCINATIETOERISME!

Ik heb de slogan ook al: "Voor een prikje naar Curaçao!"



Mr. D. Oleana successfully fulfilled his responsibilities and duties and happily returned to his position at Curinde on July 31, 2021. Thus, in this manner, Curinde contributed to the COVID-19 Vaccination Program of Curaçao, as well as the welfare of the entire community of Curaçao during this difficult COVID-19 Pandemic.



3. Health and security:

The principles related to Human Rights and Labor Standards have been implemented within the organization under the leadership of the Human Resources and Logistics Area. Our facilities are safe for our employees, appropriate and healthy for their wellbeing. The area that was remodeled in 2019 now serves as an important area of the Free Zone that extends to the professional control of the parks management by Curinde. During 2020 and 2021, we continued complying with the principles related to Human Rights.

The following companies are under the management of Curinde:



P&P Safety Group B.V.
Employees: 177

- CURSECURE is a private security company that provides its service exclusively to Curinde's industrial parks.
- P&P SAFETY GROUP is a private company that provides its safety services to every Curinde's industrial parks.

There are monthly inspections to make sure that the facilities have all their safety measures in order and properly functioning.

Annually, routine controls and inspections are conducted with regards to the security and fire prevention. The fire prevention program is conducted via close collaboration with the firefighter's brigade and consists of the inspection of the warehouses, hot works, and control over volatile substances. Additionally, all of Curinde's personnel are trained for emergencies, as well as for anti-bribery. An Ethical Code of Business Conduct is in place and applicable for all employees.



Car inspection taking place on site while applying social distancing related to Covid-19.

CURSECURE, as a security company, applies the following training programs (held every 6 months):

- Personal and other's defense
- Legal procedures for retention of people and its disposition to legal authorities
- Legal procedures for inspection of people and their belongings
- Support procedures to legal authorities and retention of people
- Correct use of uniforms and distinctions
- Incidents management, corrective, preventive and improvement actions
- Control and management of security equipment (radios, firearms, cameras, etc.)



Pictures taken during courses given to the security team.

- Curinde must guarantee that the lighting, ventilation and sanitary conditions are kept under strict control.
- All offices and facilities where the employees develop their duties have drinking water and the sanitary conditions do not represent any risk for the employees.
- According to the risk level of the developed duties, employees are assigned personal protection gear, furthermore, we encourage that the companies working within the Industrial Park and the Free Zones also encourage their use according to the risk level of their tasks. In case of an accident or eventuality related to the health and safety of the employee, an investigation is conducted in order to determine the causes and to take the corrective actions for preventing the reoccurrence of such an event.
- The coverage for this policy is Public-, Employers'- and Cross Liability including Firearms.
- Recommendations for Curinde N.V. and Cursecur & Investigations B.V. to always comply with the Safety (see attached endorsement) and other mentioned warranties in the conditions to prevent that in case of a claim the insurance company can decline a claim.

Daily controls:

We, at Cursecure, are doing our utmost to keep the parks managed by Curinde safe. Cursecure does this by checking all entries and exits, as well as keeping everything registered and recorded. Additionally, we also keep track of all movements and all properties of Curinde within the parks.

The security checks occur on a daily basis using physical methods (security officers) and technical methods (IP/PTZ Dome Cameras). Throughout 24 hours/day there are car patrols and bike patrols taking place. Occasionally, the patrol unit will make use of a drone.

At the end of each working day, a report that highlights all occurrences is prepared. This occurs on a daily basis.

Training:



In order to maintain the personnel of Cursecure sharp and performing at the desired level, Cursecure frequently provides mandatory trainings and courses.

Currently in 2021:

- All personnel underwent a Continuation of Security Theory Course (Beveiligingsleer Vervolg).
- 12 security personnel that were not armed, this year underwent Armed Weaponry Theory and Armed Practical courses.
- The group consisting of 12 security personnel is now pending to receive their permits authorized by the Special Laws Unit of the Police Department.
- 5 armed security officers underwent a mandatory Shooting Refreshment course.



It is the intention to have personnel undergo trainings at least two times per year. This, in order to maintain their security knowledge and abilities up to par and updated. Due to the COVID-19 pandemic, our planning of this year has been negatively affected.

Collaboration with Customs:

The collaboration between Cursecure and Customs is positive and ongoing. Cursecure has a good cooperation working with Customs, where both parties rely on each other when it comes to security checks.

Important security issues:

Curaçao is now in a time of (economic) crisis which is especially the reason why security is important and a value to the parks that are managed by Curinde. Local criminal activities such as theft and (armed) robberies are on the rise. Criminals are now targeting products that are easily resalable as for example: alcohol, cigarettes (tobacco) and construction materials and these categories are also present in Curinde's Parks.

Consequently, this requires Cursecure to be on high alert and to intensify our attention towards working more effectively. This means that Cursecure's strategies are now being concentrated on prevention methods and techniques. Cursecure has raised its security checks, positioned extra personnel on shift, add additional illumination where necessary. The latter was not a procedure tasked to Cursecure as container checks and registries falls under the direct supervision of Customs.

4. Shifts, salaries, and leaves:

- The workday consists of 40 weekly hours in a daily shift of 8 hours with a break of 1,5 hours included in the workday. If any extra work is needed, it is paid according to the labor legislation of Curaçao. There is a paid rest day during the week. Salaries paid by Curinde and Cursecure to its employees are fair and within the industry's standard. It is also paid in time, as well as their social benefits such as holidays, sickness leaves, maternity leaves, social security, labor risks, retirement fund and others required by the local government.
- All the employees at Curinde and Cursecure are officially employed with formal work contracts.
- Cursecure and other service providers contributed to the continuity of the business during the pandemic by ensuring and providing a discount of their service charges to Curinde.

5. Fair treatment:

- Activities such as workplace harassment, persecution, physical, verbal, psychological or sexual harassment, are prohibited and are causes for immediate termination of the contract for the employees committing them. The workplace environment is harmonic, respectful and based on respect for human dignity.
- The location of the security cameras is openly identified and demarcated to avoid that this security measure invades the intimacy of the workers. The information stored in the records and servers is well preserved and protected to be accessed only by authorized users. There is a policy for data treatment following current regulations.

6. Impacts to the community:

- Curinde operates on terrains of their property acquired 41 years ago, reassuring that these lands have not been an object of spoilage to any community or particular.
- For the development of their social reason, Curinde developed, documented, implemented and certified two international standards. The first one of them, the ISO 28001 obtained by Curinde, which implies the identification, analysis, evaluation, treatment, and monitoring of the risks associated with Curinde's supply chain. The second certified standard is the ISO 18788 obtained by Cursecure, Management System for Private Security Operations, which Curinde's associate security company uses for identifying, analyzing, assessing and treating all the associated risk, especially towards possible impacts to Human Rights, handling of firearms and adequate use of force.
- Cursecure is the first company in the whole Caribbean region in obtaining an ISO18788 certification and Curinde is the fifth company in the whole South American continent in obtaining the ISO 28001 certification.

- In 2021, both Curinde and Cursecure were re-certified by Asociación de Empresas Seguras (AES), with AES as the ISO Certifying body being pleased with the progress that they have observed.



7. Management of the product or service:

- The activity developed by Curinde is characterized by strict accordance with the law and the performing of the best practices that hinder the commission of illegal activities, especially those related to counterfeit, piracy, forgery, drug trafficking and other illegal activities both nationally and internationally. The joint work with customs authorities is a priority for Curinde that aims towards safe and transparent commerce.
- Curinde keeps continuously developing what in 2014 began towards combating forgery and brand falsification.
- In 2021, Curinde received various invitations to share Curinde's experience in dealing with the counterfeit activities and promote the image that Curinde stands for: fair competition in line with the relevant regulations and law statements (Interpol, IACC, INTA).

Global Events participation

- The director of Curinde, Mrs. Jacqueline Jansen, is regularly invited to attend and participate in global events that address free trade zones and how to deal (counteract) illicit trade activities, including best practices in the trading zones. A most recent example of this is Mrs. Jacqueline Jansen's active participation as a speaker at the event titled the "Important Issues in the fight against fakes in the Caribbean" which was held on May 20th, 2021:





- Also Mrs. Jacqueline Jansen’s virtual participation in the event titled the “2021 Current Trends in Free Trade Zones and Best Practices in Combatting Illicit Trade and Counterfeiting Event” that was held on the 8th of September 2021, that also featured Mrs. Jacqueline Jansen’s contribution to a case study during mentioned event and participation in the 14th International Law Enforcement Intellectual Property (IP) Crime Conference, held from the 11th till the 13th October 2021.

8. Country risk:

- The abidance and respect for Human Rights, human dignity and against discrimination of any kind are part of Curinde and Cursecure’s policy. The implementation of the cited standards allows for the identification of the risk that might occur in this matter, generating thus the opportunity for optimal risk management and the avoidance of the risk itself.

LABOR MEASURES

As the operator of three business parks in Curaçao, Curinde would like to stress the importance of the value that these parks provide, especially the contribution to the labor force (jobs) for the local community.

Employment figures 2021

Year	Airport Free Economic Zone	Harbor Free Economic Zone	Industrial Park Brevengat	Total
2021	119	341	504	964

In the table above, the exact amount of employment generated by the parks operated by Curinde can be observed. By observing this table, it becomes obvious that the employment generated in the Industrial Park exceeds that of the Free Trade Zones combined (460). One logical conclusion for Curinde can be to concentrate efforts on further accommodate the industrial development. Thus, taking advantage of the direction of the market trend, instead of going against it. A prime example of this is the Destination Change Project which will be further elaborated upon later in this report.

1. Freedom of association

- Curinde and Cursecure recognizes the right of its employees for associating and does not pursue any actions against that right.
- The company keeps a constant dialogue with all of its employees and contractors, concerns itself permanently with their well-being and safety, procuring a fair remuneration based on an assessment of the service provided and compliance with current regulations (Good Corporate Governance) and an adequate work environment that results in a sense of belonging towards the company and attending in an appropriate attention to any claims of the employees.

2. Forced labor

- Forced labor is not permitted, payments are not retained for the workers, the payment is always made in due timing and there are no deductions of any nature related to disciplinary issues.
- With the fair payment done by Curinde and Cursecure to their employees, they can satisfy their basic needs and those of their immediate family.
- Employees ID documents or Passports are never retained.
- Curinde performs its personnel enrolling process through DELOITTE. Curinde and DELOITTE are not involved in human trafficking.

3. Child labor

- Child labor is forbidden. In order to become a Curinde or Cursecore's employee, the candidate must be 18 years old or older.
- The organization also monitors periodically that those companies operating within the Free Zones and Industrial parks do not hire children either.
- Curinde recently formed a partnership with SPARO Corporation by signing an agreement. Sparo Corporation was founded in 2014 to tap into the \$4 trillion global online commerce market by offering its patented platforms that marry e-commerce and charitable giving. Sparo Corporation (and now Curinde & Cursecore by association) also work alongside the United Way Center to combat Human Trafficking. The United Way Center was founded in 2015 as a global center to accelerate action who's working to create effective community-based solutions, galvanize collaboration across sectors, and build public and political will to support, fund and scale strategies across the world that find, stop, and prevent human trafficking. The United Way Center is innovating where needed, uplifting good work already being done, and utilizing the United Way network to scale the anti-trafficking movement.

As well as a publication of an Impact Report:

<https://s3.amazonaws.com/uww.assets/site/Publications/UWW-CCHT-Impact-Report.pdf>

4. Discrimination

- There is a strict policy against discrimination of any kind.
- There is a vetting procedure for the selection of the personnel which strictly forbids discrimination. The profiles for the roles in the company do not have gender, religion, race, color, civil status requirements that might give occasion to discrimination of any kind.
- From the General Management, they are given permanent instruction related to the knowledge of the no-discrimination policy and how to report any in case of knowing or being a victim of one.

ENVIRONMENTAL MEASURES

1. Precaution

- Prevention is one of the main constants in Curinde in matters of awareness and environmental protection, opportunely identifying any contaminant situation, both in its operations or those performed by their occupants. An example of this:



Safety Inspectors: **Luis Parra - Hector L. Parra**
P&P Safety Group B.V.

Facilities: **Harbour Economic Zone - Hato Economic Zone - Industrial Park Brievengat - Mahuma Industrial Zone - Landhuis**

CONTROL INSPECTIONS SCHEDULE - CURINDE

Week # 1 (from August 2nd until August 6th)

HABOUR ECONOMIC ZONE	INDUSTRIAL PARK BRIEVENGAT	ECONOMIC ZONE HATO	INDUSTRIAL PARK BRIEVENGAT	HABOUR ECONOMIC ZONE
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
FIRE PUMP CONTROL (B.IV.2 - HEZ)	BUILDING DEPOT	FIRE PUMP CONTROL (B.IV.2 - HEZ)	BUILDING DEPOT	FIRE PUMP CONTROL (B.IV.2 - HEZ)
PLUNGEUR MARINE	LOVERS	RALPHMED	E-ZONE	FIRE EXTINGUISHER CONTROL - HEZ
ROUNDTX	STICHTING BOEKEN	JADE FREE ZONE	SIEM INTERIORS	SAFETY PATROL - HEZ
PARAMOUNT	HEWECON CURACAO B.V	CARIBBEAN CIGARS	SERVICE ON SITE	
BIJAN'S SMAAK	SAFETY PATROL - IPB	ATEQ FREE ZONE B.V	SAFETY PATROL - IPB	
LANDHUIS FIRE EXT. CONTROL		SAFETY PATROL - EZH		
SAFETY PATROL - HEZ				

Week # 2 (from August 9th until August 13th)

ECONOMIC ZONE HATO	INDUSTRIAL PARK BRIEVENGAT	HABOUR ECONOMIC ZONE	ECONOMIC ZONE HATO	INDUSTRIAL PARK BRIEVENGAT
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
FIRE PUMP CONTROL (B.IV.2 - HEZ)	YOMAR FOOD	FIRE PUMP CONTROL (B.IV.2 - HEZ)	SVF INTERNATIONAL	FIRE PUMP CONTROL (B.IV.2 - HEZ)
MEDIPLUS	DIAZ IMPORT	PARAMOUNT FREE ZONE	SLIM TECH FREE ZONE	FIRE EXTINGUISHER CONTROL - IPB
IRCOMEX	CAFÉ BRITTSOP	SHIVAS FREE ZONE	BIOADVISE	SAFETY PATROL - IPB
PROV HOTEL CARIBBEAN N.V	FRESH PRODUCTS AND LOGISTICS	NOBLE'S FREE ZONE	SAFETY PATROL - EZH	
PHARMACEUTICAL WAREHOUSE INC	SAFETY PATROL - IPB	GANESH	SAFETY PATROL - MAHUMA	
SAFETY PATROL - EZH		SAFETY PATROL - HEZ		
SAFETY PATROL - MAHUMA				

Week # 3 (from August 16th until August 20th)

HABOUR ECONOMIC ZONE	ECONOMIC ZONE HATO	INDUSTRIAL PARK BRIEVENGAT	INDUSTRIAL PARK BRIEVENGAT	HABOUR ECONOMIC ZONE
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
FIRE PUMP CONTROL (B.IV.2 - HEZ)	CARIBBEAN INTERN. MEDICAL	FIRE PUMP CONTROL (B.IV.2 - HEZ)	VAN DEN TWEEL	FIRE PUMP CONTROL (B.IV.2 - HEZ)
C.POST	CORPMED B.V	ANTILLEAN PET CONTAINERS	SHIVAM	FIRE HOSES CONTROL - HEZ
MONTREAL FREE ZONE	TES FREE ZONE N.V	SOFTEX	ANTILLEAN SOUP	SAFETY PATROL - HEZ
MONTANA FREE ZONE	FERNANDES FREE ZONE	METAL CARIBE	SOFTEX	
VIRGINIA FREE ZONE	SAFETY PATROL - EZH	GLOBAL PAINT	SAFETY PATROL - IPB	
SAFETY PATROL - HEZ		SAFETY PATROL - IPB		

Week # 4 (from August 23th until August 27th)

HABOUR ECONOMIC ZONE	ECONOMIC ZONE HATO	INDUSTRIAL PARK BRIEVENGAT	HABOUR ECONOMIC ZONE	ECONOMIC ZONE HATO
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
FIRE PUMP CONTROL (B.IV.2 - HEZ)	CAMCUR	FIRE PUMP CONTROL (B.IV.2 - HEZ)	BABA'S FREE ZONE	FIRE PUMP CONTROL (B.IV.2 - HEZ)
VIDHATA FREE ZONE	CARIBBEAN TRDING CORP	SOREFAN	ARGEE WAREHOUSES	FIRE HOSE CONTROL - EZH
HARE KRISHNA	CARIBBEAN CIGAR	UNICOMER	VIDHATA WAREHOUSES	SAFETY PATROL - EZH
PENHA FREE ZONE	MAGIC STARS FREE ZONE	LA CURACAO	PARAMOUNT WAREHOUSES	
MPJ INTERNATIONAL	SAFETY PATROL - EZH	BRACKEL CARIBBEAN	SAFETY PATROL - HEZ	
SAFETY PATROL - HEZ	SAFETY PATROL - MAHUMA	SAFETY PATROL - IPB		

Week # 5 (August 30th until August 31th)

INDUSTRIAL PARK BRIEVENGAT	ECONOMIC ZONE HATO	WEDNESDAY	THURSDAY	FRIDAY
MONDAY	TUESDAY			
FIRE PUMP CONTROL (B.IV.2 - HEZ)	ACK - CYPRESS GLOBAL			
HELPR	FIDELIS TRADE			
SMITH AND NEPHEW	INTER CARLIN IMPORT			
UNICOMER WAREHOUSE	TMG FREE ZONE			
UNIVERSAL TRADING	SAFETY PATROL - EZH			
SAFETY PATROL - IPB				

- The annual visit plan to occupants performed by the commercial and SAFETY areas allows Curinde the recognition and knowledge of the operations of the occupants with the opportunity to visit their facilities for verifying that they don't perform forbidden or unreported operations that affect the environment or the security of the facilities.

- Presentation given to the current Minister of Economic Development of Curaçao:



- Presentation given to the current Minister of Education of Curaçao:



- The environmental risk management is performed based on the ISO 31000:2018 methodology, the same used for security risks in the Supply Chain; reassuring thus a pertinently early detection, analysis, assessment, treatment and monitoring of the risks.
- Additionally, to the preventive activities, Curinde counts with the necessary plans for mitigating the potential risks that might materialize, designing emergency procedures for reducing the impact in the operations as in the personnel.

2. Responsibility and performance

- The company counts with a work plan designed to reduce the energy consumption, promoting the use of clean energies that reduces the greenhouse effect gas emissions.
- Curinde and Cursecure are in the process of acquiring a fleet of 100% electric vehicles for its parks.
- The water consumption is regulated, and the residual water is treated. The residual water control is mainly located in the Industrial Park managed by Curinde and is currently in its pilot phase consisting of contaminated/residual waters recycling. At its due time, purified waters coming from any form of contamination will go back to natural water in order to reuse them in agricultural areas.
- The handling of trash and waste is done through a national recycling company in charge of collecting the wastes of the Parks managed by Curinde. There is a special location in Curaçao authorized for discarding waste and monitoring the process.
- There are trash bins in management areas for separating organic residues from recyclable ones.
- The controls over chemicals and dangerous substances are permanent. At the entrance of the Free Zones and Industrial Park, the company responsible for safety identifies and checks these substances by checking that they are properly described and handled with adequate measures for avoiding the endangering of the environment and people.
- Related to the acceleration and actions with regard to climate change and sustainability among business, Curinde is now part of a team of stakeholders headed by the Curaçao Logistics Sector Foundation ('Stichting Ontwikkeling Projecten Logistieke Sector'). As indicated, we have developed a survey to assess the extent to which the Curaçao business community in general, and the logistics sector in particular, are taking actions related to sustainability, what the impact thereof can be on the Curaçao economy and what new opportunities and threats these create for Curaçao and its businesses. The Curaçao Logistics Sector Foundation published a survey, and it is open to all Curaçao companies. The survey will automatically provide a score for the company with regard to its sustainability. Objective of this research is to find out how to best contribute to a sustainable Covid19-recovery for local businesses, especially in the logistics sector.

3. Technology

- Before acquiring any kind of equipment, the energy consumption levels are evaluated. The use of LED technology lighting is encouraged.
- Curinde and Cursecure are focusing more and more on using advanced technologies to improve the security in our parks.
- The environmental efficiency criterion is one of the most important ones before authorizing the purchase of any good or the acquisition of a service.
- In February 2021, Curinde initiated the project but encountered some setbacks when Curinde sent a letter to the companies established in the Industrial Park Brievengat. A group of eight companies were not happy with the fact that Curinde intended to introduce the day pass for people that visit the Industrial Park Brievengat, as well as the price tag accompanying the passes. They sent Curinde a letter where they expressed their displeasure. They believe that the new system (especially the day pass) is very customer-unfriendly and detrimental to their business operations. Curinde then invited the group of eight companies for a zoom meeting to hear them out and asked them to submit their suggestions with regard to the new system. Curinde also sent a letter to the group of eight companies, ensuring to react to their suggestions, as well as informing them as to why certain decisions were made.

The lockdown in April 2021 had also set Curinde back with this project.

- In May 2021, Curinde sent a letter to the companies established in the Airport Economic Zone to inform them that Curinde will begin with the installation of the new system and asked them to fill-out the application form and to submit photos for the passes. Curinde had no issues here as all the companies fully cooperated. Thus, ensuring a smooth installation and introduction of the new system.
- In June 2021, the new access control was installed at the west gate of the new Industrial Area at Koningsplein (harbor). In other words, the new access control system is installed and fully operational at the Airport Economic Zone and the West Gate of the new Industrial Area at Koningsplein.
- Next up, the access control system is to be installed at the Industrial Park Brievengat and the Harbor Economic Zone. By the end of 2022, the new access control will be operational in all the parks.

- **Tropicshopping E-commerce Platform:**
Based on worldwide developments, Curinde has introduced an e-commerce platform for companies to offer and sell their products online.
 - Makes it easier than ever to start selling and provide services
 - Free Listings on the platform
 - Platform open to local as well as international companies
 - Currently 521 companies are listed on Tropic Shopping
 - Offers Safe and Secure SSL Encrypted payment options; major credit cards, debit cards and Paypal. Integrated with Stripe to facilitate international payments
 - Referral Partnership Agreement signed with Sparo Corporation
 - Marketing & promotion of the website to attract companies
 - The e-commerce platform fits perfectly in the government's plans to convert Curaçao into an export nation
 - Pending to finalize shipping logistics.



Reviews

All Tropic Shopping listings are integrated with Yelp reviews allowing Merchants to enhance their online reputation by joining.



Payments

Merchants are now able to integrate their Listing via an upgraded turn-key ecommerce storefront with payments powered by CX Pay.



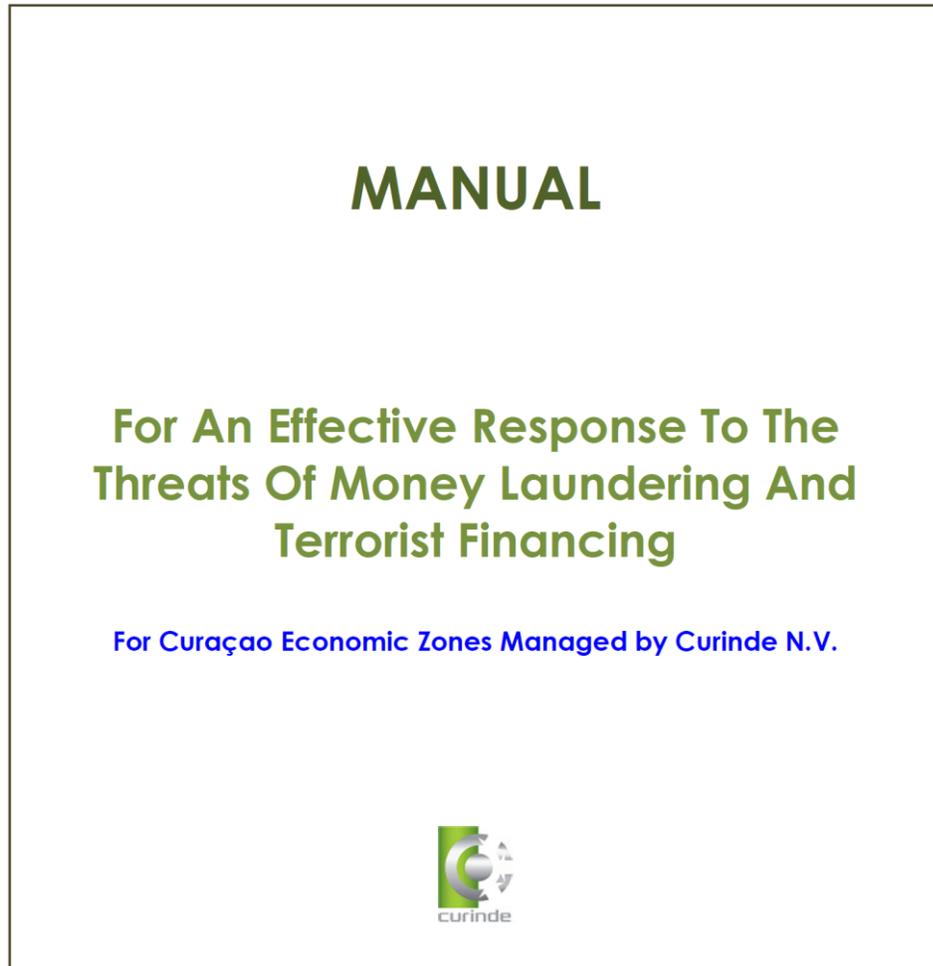
Social Giving

Customers can support their favorite charities just by making purchases. Every purchase also helps support Tropic Shopping.

ANTI-CORRUPTION

1. *Culture and company's procedures*

- Curinde has a zero-tolerance policy against corruption, putting in place clear policies and formal procedures, especially in those cases related to the stakeholders.
- There is an anti-corruption policy duly broadcasted and socialized.



- There are no political contributions or payments for obtaining favors or preferential treatment outside the law or the established procedures.
- The corruption risk is considered in the Curinde's risk matrix, performing alongside with its recognition analysis in terms of probability and impact, for determining thus the risk level and the actions to perform in order to prevent or mitigate the risk.

- In the Board of Directors and directing committee meetings, the importance of always acting with due diligence against the materialization of risks in any of its manifestations is always highlighted.

2. Joint actions

- In addition to the joint actions with the customs and financial authorities of the country, Curinde has begun the implementing process of the ISO 37001 – Anti Bribe standard, which is expected to be fully certified in 2022.
- In 2021, two employees of Curinde were officially certified as Internal Auditors with regards to the ISO 37001.



FORMACIÓN AUDITOR INTERNO NORMA ISO 37001

Convierte tu conocimiento y pasión en diferentes técnicas y potencia tus habilidades en tu perfil profesional.

COMENZAR

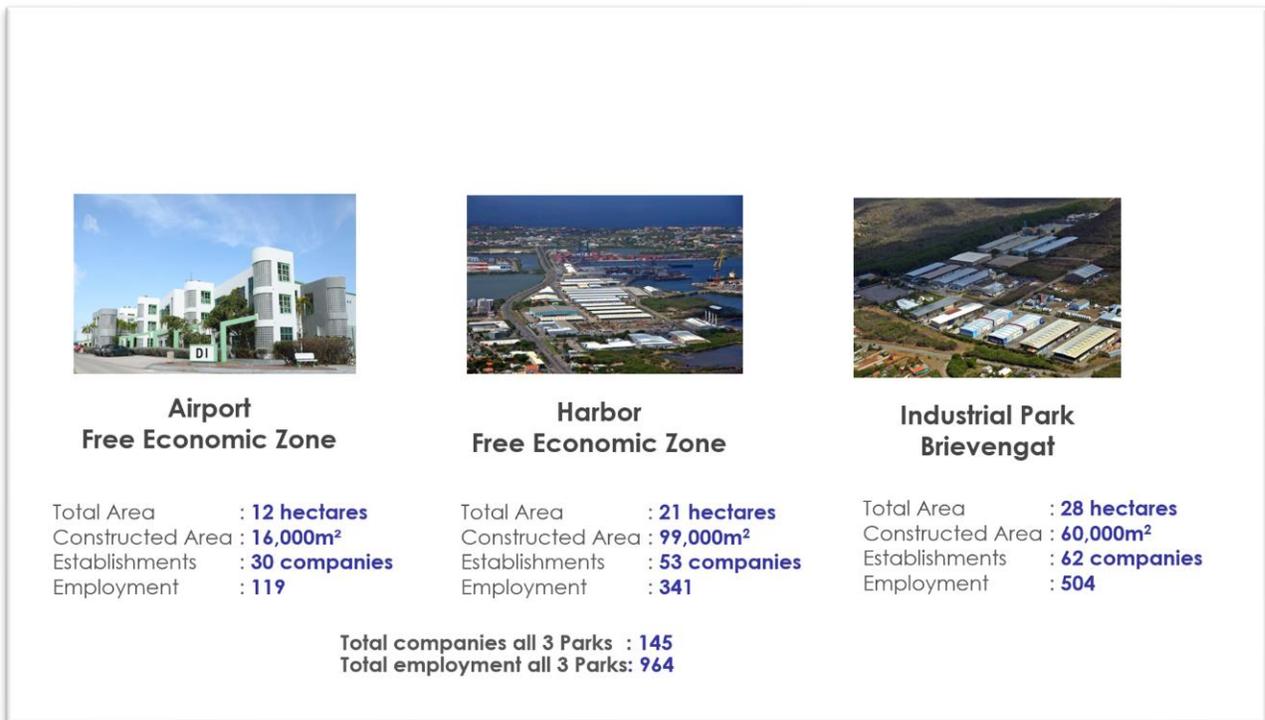


Nuestros Módulos



RESULTS MEASUREMENTS

The numbers that allow the quantification and objective observation of the results of the implemented processes and procedures are as follows:



- **Distribution of the companies by activity:**

	Production	Services
Industrial Park	13 companies	12 companies
Harbor Free Zones	0 companies	03 companies
Airport Free Zone	02 companies	15 companies

- **Employees distribution by gender:**

# Curinde's total number of employees:	15
#Number of male employees:	4
# Number of female employees:	11

- **Performed trainings:**

- Good Corporate Governance;
- Languages;
- Fire Safety & Prevention;
- Financial Management;
- Money Laundering;
- Anti-Fraud & Corruption;
- Anti-Counterfeit.
- First Aid Response

- **Wellbeing activities:**

- Voedselbank Organisatie (Humanitarian Aid)
- Cura-Doet
- Gym training for the entire Curinde team.

- **Visits performed to the clients:**

	Total
Industrial Park	21 companies
Port's Free Zones	32 companies
Airport's Free Zone	14 companies

**Note: Due to Covid-19 most meetings occurred virtually or via phone.*

- **Inspection visits per building performed by the SAFETY department 2021:**

	Total
Safety Inspections	192
Fire Extinguishers Inspections	744
Fire Hoses Inspections	432
Fire Pump Inspections	144
Safety Patrols	192
UCR's	26
Fire-Related Incidents	0

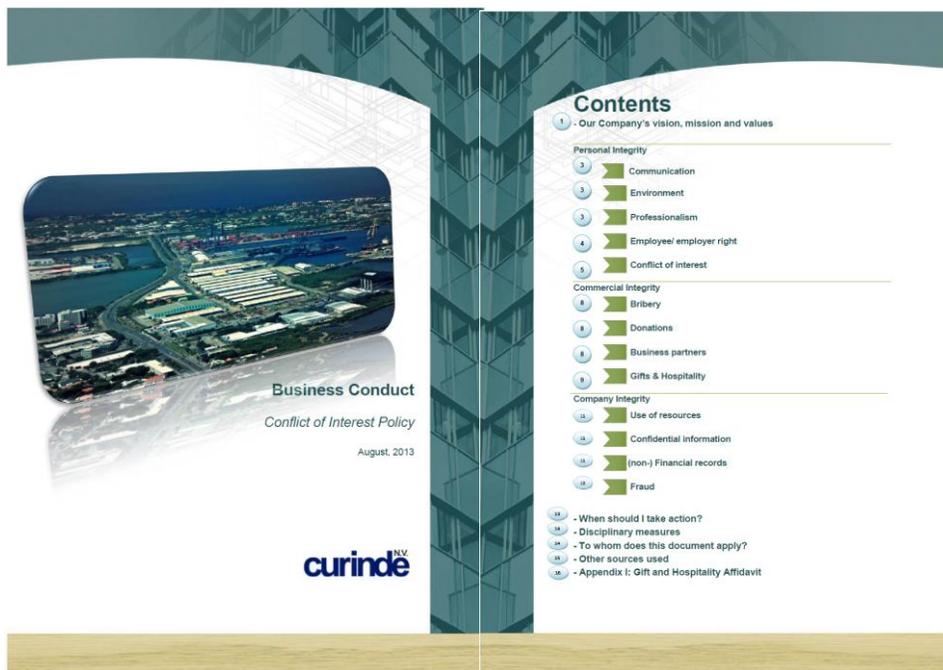
- **Incidents reported by SECURITY department 2021:**

	Total	Note
Human Disturbance	1	Peacefully resolved
Robbery (incl. attempts)	1	Perpetrator caught. Business owner did not press charges. Perpetrator banned from premises.
Destruction of property	0	-
Trespassing	1	Captured & handed over to the police.
General Park Incident	1	A tenant's employee fell from a substantial height. Ambulance to transport to the hospital.
UCR's	26	



Additional Images & Illustrations

Image illustrating Curinde's Business Code of Conduct Guide



Images of the renewed (valid until 20/11/2022) ISO certifications:



Certification Curinde
ISO 28001:2007



Certification Cursecure
ISO 18788:2015

Image illustrating the award recently received in 2021



“The Caribbean island of Curaçao is becoming a logistical trade hub. It is a far-flung part of the Kingdom of the Netherlands, benefitting from treaties with the EU and the Americas. It has a sophisticated financial industry, extensive port facilities, reliable communications infrastructure and a skilled, multilingual labour force. Curinde aims to strengthen the country’s status by providing professional support and qualitative facilities in two Free Economic zones, at the airport and harbour, and at the Brievengat industrial park. Steven Martina, Curaçaoan minister of economic development, expects the industrial park to become the heart of the island’s economy, generating local employment and spurring international trade. Curinde has clients ready to settle into the industrial area of the port and hopes to commence operations soon. The company adheres to international guidelines for transparency and intellectual property laws. A strong governance structure gives it a sure footing in the battle against illicit activity. Curinde places great importance on its reputation for integrity and collaboration. It works with customs agencies and merchants to increase awareness of opportunities and highlight best-business practices. Curinde has made confident investments over the past seven years to transform the free trade zones — and has secured certificates and accreditations that underscore its growing prestige. The CFI.co judging panel announces another accolade: Curinde claims the 2021 award for Best Free Economic Zone Manager (Dutch Caribbean).”

Source: <https://cfi.co/awards/latin-america/2021/curinde-best-free-economic-zone-manager-dutch-caribbean-2021/>